

The Involving Edmonton Framework

The City of Edmonton Public Involvement Framework defines the strategic approach to be used in all City public involvement processes. The Framework includes the Core Commitments and Standards of Practice, the Spectrum of Public Involvement and the Public Involvement Road Map.

Using the Framework will result in the trademarks of City of Edmonton Public Involvement processes:

- Clear purpose
- Consistent approach
- Commitment to involve

Clear purpose is achieved through the use of the Continuum of Public Involvement.

Consistent approach is achieved by using the Public Involvement Road Map.

The **Commitment to involve** is achieved through the three core commitments.

City of Edmonton Public Involvement Commitments and Standards of Practice

COMMITMENTS:	THOSE INVOLVED IN DESIGNING AND IMPLEMENTING PUBLIC INVOLVEMENT PROCESSES WILL Demonstrate the following standards of practice:
OUR COMMITMENT TO CITIZEN ENGAGEMENT The City of Edmonton believes that a key element of representative democracy is that people have a right to be involved in decisions that affect them.	 Public involvement processes will be designed to involve the appropriate people at the appropriate time in the appropriate way through the completion and communication of a public involvement plan for all processes. The continuum of public involvement will be used to ensure involvement processes align with the scope, complexity, and outcomes of the decision being made. A balance and range of public perspectives will be provided to decision makers for consideration in the decision process. Processes will be appropriately resourced to ensure effective implementation.
OUR COMMITMENT TO HONOURING PEOPLE The City of Edmonton Public Involvement process design will ensure people are treated with respect, honesty and integrity.	 The purpose and goal of the involvement will be identified at the outset of the process. Participants will know what is included in the discussion and what isn't, what decisions will be made or have been made, and who will make the final decision. Timing, location, and format will reflect considerations for effective participation. Where appropriate, outreach processes will be used to include the public who need support to participate.
OUR COMMITMENT TO ACCESSIBLE INVOLVEMENT The City of Edmonton will ensure public involvement processes are accessible to the public.	 Information is accessible: It is always provided the simplest form possible—in plain language or understandable graphic formats. Translation or interpretation services are provided when necessary. Facilities are accessible: Location and physical accessibility are always considered. Information is readily available so the public can participate in an informed discussion.

Continuum of Public Involvement for the City of Edmonton

	THE INCREASING LEVEL OF PUBLIC INVOLVEMENT IN AND INFLUENCE ON DECISON MAKING			
	INFORMATION SHARING	CONSULTATION	ACTIVE PARTICIPATION	
PUBLIC INVOLVEMENT Building Blocks	Sharing information to build awareness	Testing ideas or concepts to build knowledge Collaborating to develop solutions to build commitment	Sharing decision making to build ownership Delegating decision making to build responsibility	
THE PURPOSE OF This type of Involvement is:	To present information to the public about issues that may affect them	To provide information and receive feedback or comments To involve stakeholders in the development of solutions	To partner with stakeholders in the development of recommendations Stakeholders have the responsibility for making the decision	
	INFORMATIO	DN SHARING IS A KEY COMPONENT OF TI		
THE Responsibility of the city	Information Provide complete, objective, reliable, timely and easy to find and understand information	Consultation Define goals and processes clearly state the purpose and limits of the exercise and the City's commitment for the use of the public input	Active Participatio Provide time and flexibility to facilitate a dialogue between City representatives and the public and a defined process for integrating decisions into the process	