PRIVATE LATERAL PROGRAM QUESTIONNAIRE

The WEF Collection System Committee is primarily interested in successfully operating programs for work performed on the privately-owned portion of the lateral line; e.g., building service connection. We want to assemble policy descriptions, enabling resolutions or ordinances, funding details, public education/information materials, standard design or construction details, etc., for programs that have proven to be successful. This specific program documentation will be made available to other wastewater utilities through a virtual private property program on-line library.

While we are interested in "planned" programs, we want to first concentrate on programs that have been demonstrated to have been effectively implemented. Planned programs will be included in the virtual library after the program has been implemented and actual experience with the program is available.

Program descriptions of private lateral programs that were previously implemented, but considered "failed" or only "partially successful" will be included if the reasons for the problems with the program have been identified and can be included as a "lessons learned" component of the virtual library.

Interview Conducted by WEF Representative:

1.6 11.6	-	Date:				
1. General Information	CI: AFI					
	City of Florissant, Missouri					
Contact Name & Details:	Scott J. Sm	Scott J. Smith, City Engineer				
Utility Characteristics:	55,000	Number of Customers				
	17,000	Number of Taps				
	174	Total Miles of Public Sanitary Sewers (separated sewers and combined sewers)				
	0	Miles of Public Combined Sewers (sanitary only, not including storm sewers) (estimate % of system that is combined if total miles is unavailable or unknown)				
	Yes	Are basements (thus potentially sump pump connections) typical in your area? (indicate yes or no)				
Municipa	l Governme	nt Utility Type (municipal government, special purpose district, private utility, etc.)				
2. Lateral Definition Private Lateral Definition (check definition that appl		Building to ROW/Easement Line Only				
		(Note if (& how) utility treats laterals in easements differently than laterals in ROWs)				
		Building To Tap on Sewer Main Line				
	Yes	Other (Specify details) 5 feet from the foundation of the house to the sewer main line				
		(Note if (& how) utility treats residential building laterals differently than commercial building laterals – this may affect responses to subsequent questions)				
Cleanouts: (check all that apply)	Required	Usually <u>Exists</u>				
	Yes	Yes At building				
	No	No At ROW				

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3. Late	eral Program Description
sheets a	f Lateral Program (check all that apply and describe program – try to be brief in program description, but add separate as needed). If utility operates more than one private lateral program, it may be preferable to complete a separate nnaire form for the remaining questions for each of those private lateral programs.
Yes	Lateral Maintenance (e.g., cleaning, root control, etc.):
Please s	see attached brochure and application for further details.
Yes	Lateral Repair (e.g., point repairs, etc.):
Please s	see attached brochure and application for further details.
Yes Please	_ Lateral Replacement: see attached brochure and application for further details.
foundat	I/I Control (Specify type; e.g., cleanout caps, sump pump disconnect, downspout/yard drain disconnect, w preventer installation, etc. If basements are typical in area, where are building owners directed to connect the ion or tile drain lines that have to be disconnected?): see attached brochure and application for further details.
No sewers	Lateral Reconnects (Specify conditions; e.g., when utility relocates main, etc. Specify special situations; e.g., under building(s) requiring building plumbing changes or extensive lateral relocation):

No____ At easement

Yes Lateral Inspections (Specific Please see attached brochure and a	cify conditions; e.g., point of sale, spec	ial utility project, etc.):
rease see attached brochare and a	polication for further actures.	
Yes New Connection Permitt	ing (e.g., special coordination with Bu	ilding Codes, etc.):
Yes New Connection Enforce	ement Mechanisms:	
4. Lateral Program Implementa	tion	
Implementation Date: April 2000	Why implemented? Vote of the ci (e.g., consent order/decree, reduce C moratorium, more cost-effective than	SOs/SSOs, obtain capacity to alleviate sewer
Ongoing Program? Yes	Or End Date: Why E	nded?
What Legal Authority was Require	od to Implement the Lateral Program?	Resolution
What Legal Authority was Required to Implement the Lateral Program? (check all that apply, inquire if electronic copy is available for virtual library; inquire if utility type [i.e., municipality vs. district] affects the necessary legal authority)		Ordinance
		State Enabling Legislation
		Other (Specify) Vote of the citizens

5. Lateral Program Funding _____ Property Owner Who Pays: ___ Utility Other (Specify): (other could include grants, loans, low & moderate income programs, block development grants, etc.; inquire if electronic copy is available for virtual library) Funding Description: A \$50.00 tax assessment is added to each residential dwelling unit each year. 6. Program Construction Who Does the Work: Utility Internal Forces _____ Utility Selects & Pays Contractor _____ Property Owner But Only From Utility List Property Owner Other (Specify:) Construction Description: Both City employees and contractor representatives perform the repair work. Construction Details: Are standard details/specifications used? No____ Are electronic copies available? No____ Describe/List Details: 7. Public Education/Information Program How is Lateral Program Publicized? Door hangers Are electronic copies available? Bill stuffers Are electronic copies available? Yes__ Meetings Are electronic copies available? Yes_____ Yes__ Brochures Are electronic copies available? Yes_____ Customer Specific Are electronic copies available? (e.g., provide property owner with CCTV still shot of lateral interior, field mark/locate [flag or cone] problem, provide picture of field location in case flag or cone is removed, etc.) ____ Other (Specify) Are electronic copies available? Additional Description of Material(s):

8. Lessons Learned What Would You Do Differently? Assess a greater amount to each property owner as the original program started with \$28.00 each year and was increased to \$50.00 each year. What Performance Measures Are/Were Used? (e.g., plant flow reduction, CSO/SSC reduction, basement backup reduction, service call (roots, etc.,) reduction, sewer moratorium lifted, etc.,) Describe results of Lateral Program on those performance measures: Reduction of basement backups and service calls for large root intrusions. Lessons Learned: Originally use City employees as the excavation facet of construction instead of using solely contractors for the entire job. 9. Follow-Up Electronic Submittal Willing to Send Electronic Materials to WEF Collection System Committee for Inclusion in Virtual Library? Yes (list all items utility agrees to send below should future follow-up reminders be needed) Is utility willing to provide a contact (e.g., either web site address, telephone number or email address [preferably not a name due to possible privacy concerns] for inclusion in the WEF Private Lateral Virtual Library)? Yes____ Scott J. Smith, City Engineer_ WEF Tracking List of Materials: 314-839-7643

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