

Date \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

C/S/Z \_\_\_\_\_

Re: Sanitary Sewer Problem

Dear \_\_\_\_\_,

Recently the \_\_\_\_\_ (utility) \_\_\_\_\_ conducting smoke testing in your neighborhood and found no smoke from your sewer vent pipe. Upon completion of a dye test in your home on \_\_\_\_\_ (Date) \_\_\_\_\_, \_\_\_\_\_ we discovered your sump pump is discharging clean water into the sanitary sewer. Since storm water does not need to be treated as sewage and this is an illegal connection, you will need to reroute your sump pump plumbing to discharge to another location such as the ground, swale or storm sewer.

If you would like to have someone from our office meet with you or your plumber regarding this situation you can call our office at \_\_\_\_\_ (phone) \_\_\_\_\_. We will need to inspect the plumbing repairs once they have been completed. These repairs will need to be completed within 90 days.

I understand this is an inconvenience, but we are making every effort to remove clean water sources from entering the sanitary sewer system all over the City. If you have any questions, please do not hesitate to give me a call.

Sincerely,

\_\_\_\_\_  
(name)