Date _____

Homeowner (city, state)

Re: Sanitary Sewer Problem

Dear Homeowner,

If you do not own this home, please forward this information to the homeowner for further action.

The City Sewer Collection Department has recently completed sewer smoke testing in your neighborhood. The property at ______ was shown to have the following problem:

- Smoke in the house
- Smoke in basement/crawl space
- Smoke in the attic
- Smoke in the chimney

When smoke appears in your house, as found during our smoke test, this could be a result of having no vent(s), drain pipes have no traps or other plumbing problems. It is very important that you address these problems as soon as possible. You could encounter sewer gas in your home or other problems when the sewers are cleaned.

We feel it is our duty to inform you of any apparent problems that may arise during these testing procedures. Please call our office if you need more information about the plumbing situation at your house. We should be able to help you without having to call a professional plumber.

Sincerely,

(name)