December 2005

Re: Combined Sewer Overflow Control Program Construction – Inflow Removal

Dear Property Owner,

The City of Lansing is sending you these important materials today because you are required to take action before construction crews begin work in your area in the spring of 2007. Here is a summary of the enclosed materials:

- 1. **CSO Control Program Brochure** offers general information about what the City of Lansing is doing to protect human and environmental health, and improve the quality of life for all Lansing citizens.
- 2. **Construction Area Map** shows the boundaries of the CSO construction project in your area.
- "Help Protect our Rivers" Inflow Brochure explains why all property owners are required to remove inflow and what they need to do to comply. Includes resources for additional information, in particular a helpline, 517.394.5577, for advice and support.
- 4. Typical Inflow Sources Diagram
- 5. **Pre-Design Questionnaire** we want to make sure the storm sewer can serve all of the drains on your

PROPERTY OWNER CHECKLIST:

- □ Inspect your property and complete the enclosed questionnaire
- □ Immediately disconnect downspouts from the sanitary sewer system
- Budget and plan for the disconnection of other inflow sources
- □ Complete all inflow source removals by Spring 2007

property. By filling out this questionnaire, you can help the City determine where special attention may be required in your area. Please complete the questionnaire to the best of your ability and return it as soon as possible using the enclosed, postage paid envelope.

Please take the time to thoroughly review these materials. Our goal is to work with you and help make sure you are in compliance with City ordinances and State of Michigan requirements. The City's CSO engineering consultant, Tetra Tech, will begin inspecting properties in your area in the coming weeks. Tetra Tech personnel carry city identification cards, and their identity may also be verified by calling the Public Service Department at 517.483.4455.

If you have any questions about what to do on your property after reading through the resources, please call the Private Inflow Helpline at 517.394.5577. A project representative will respond to your call and assist you further.

Sincerely,

Chad Gamble, P.E. Assistant City Engineer