

FREQUENTLY ASKED QUESTIONS ABOUT SUMP PUMPS

I'm experiencing an excessive sump pump discharges, how do I deal with it?

The sump removes water from the weeping tile, which flows to the sump pit. It is required to discharge the sump to the surface away from the foundation wall, a location where it will drain away or to a storm sewer if available on your street. Infrastructure Services has available a **brochure**, which gives guidance on how to fully utilize the sump pump system in order to minimize or prevent the occurrence of problems, associated with excessive discharges.

What is the City doing about problems of excessive sump pump discharges?

Infrastructure Services offers homeowners a partial solution, temporary discharge agreement. This agreement, when signed, will permit homeowners to connect their sump pump discharge directly to the sanitary sewer from October to May.

Why can't I have my sump pump discharge connected to the sanitary sewer system permanently?

It is hoped that the temporary agreement will help eliminate some potential problems (e.g. icing conditions on sidewalks and streets) during the winter. We regret that permanent connections to sanitary sewer system cannot be permitted year round. In wet weather, the excess flow would create a greater risk of basement flooding in residences connected to the same sanitary sewer system further downstream.

If you are interested in pursuing the seasonal sump pump agreement option or for more information on sump pumps, contact Infrastructure Services at 320 3076.