

3. Lateral Program Description

Type of Lateral Program (check all that apply and describe program – try to be brief in program description, but add separate sheets as needed). If utility operates more than one private lateral program, it may be preferable to complete a separate questionnaire form for the remaining questions for each of those private lateral programs.

Lateral Maintenance (e.g., cleaning, root control, etc.):

If the resident has a 2-way cleanout installed, City crews will attempt to remove stoppages in the lateral. The City will install a 2-way cleanout for \$65 (residential customers only).

Lateral Repair (e.g., point repairs, etc.):

Lateral Replacement:

I/I Control (Specify type; e.g., cleanout caps, sump pump disconnect, downspout/yard drain disconnect, backflow preventer installation, etc. If basements are typical in area, where are building owners directed to connect the foundation or tile drain lines that have to be disconnected?):

Lateral Reconnects (Specify conditions; e.g., when utility relocates main, etc. Specify special situations; e.g., sewers under building(s) requiring building plumbing changes or extensive lateral relocation):

_____ Lateral Inspections (Specify conditions; e.g., point of sale, special utility project, etc.):

_____ New Connection Permitting (e.g., special coordination with Building Codes, etc.):

_____ New Connection Enforcement Mechanisms:

4. Lateral Program Implementation

Implementation Date: 1970s Why implemented? As a service to the customers
(e.g., consent order/decreed, reduce CSOs/SSOs, obtain capacity to alleviate sewer moratorium, more cost-effective than "old" program, etc.)

Ongoing Program? X Or End Date: _____ Why Ended? _____

What Legal Authority was Required to Implement the Lateral Program? _____ Resolution
(check all that apply, inquire if electronic copy is available
for virtual library; inquire if utility type [i.e., municipality vs.
district] affects the necessary legal authority) X Ordinance
_____ State Enabling Legislation
_____ Other (Specify) _____

5. Lateral Program Funding

Who Pays: _____ Utility Property Owner _____ Other (Specify): _____
(other could include grants, loans, low & moderate income programs, block development grants, etc.; inquire if electronic copy is available for virtual library)

Funding Description: Once the residential property owner pays the \$65 installation fee for the 2-way cleanout, the City funds stoppage removal of the lateral line through their normal O&M budget.

6. Program Construction

Who Does the Work: Utility Internal Forces _____ Utility Selects & Pays Contractor
_____ Property Owner _____ Property Owner But Only From Utility List
_____ Other (Specify:) _____

Construction Description: If a property owner calls for a 2-way cleanout installation when they already have a blockage in the lateral, the City requires them to provide access (i.e., have an open hole) in order to install the cleanout immediately. If the City has to dig, they need to wait for utility location and proper street cut permitting.

Construction Details: Are standard details/specifications used? No Are electronic copies available? _____

Describe/List Details: The City uses a standard 2-way cleanout and SDR compression pipe, but since they do their own installation, they do not need to have standard details or specifications for distribution to plumbers or contractors.

7. Public Education/Information Program

How is Lateral Program Publicized? _____ Door hangers Are electronic copies available? _____
_____ Bill stuffers Are electronic copies available? _____
_____ Meetings Are electronic copies available? _____
_____ Brochures Are electronic copies available? _____
_____ Customer Specific Are electronic copies available? _____
(e.g., provide property owner with CCTV still shot of lateral interior, field mark/locate [flag or cone] problem, provide picture of field location in case flag or cone is removed, etc.)
 Other (Specify) Are electronic copies available? No

Additional Description of Material(s): Periodically, articles are published in the local newspaper. The program is also described in the City's web site at www.cor.net (go to Department, then Public Services, then Water and Sewer Maintenance and finally 2-Way Cleanout Service

8. Lessons Learned

What Would You Do Differently? Customers calling when they already have a problem place a heavy work load on City crews. It would be better to charge more for immediate installation and provide an incentive of the lower installation fee in situations where the City is free to schedule the installation at their convenience.

What Performance Measures Are/Were Used? Approximately 50% of the customers have 2-way cleanouts installed. (e.g., plant flow reduction, CSO/SSC reduction, basement backup reduction, service call (roots, etc.,) reduction, sewer moratorium lifted, etc.,) Describe results of Lateral Program on those performance measures:

The City installs about 80 2-way cleanouts each year.

Lessons Learned: _____

9. Follow-Up Electronic Submittal

Willing to Send Electronic Materials to WEF Collection System Committee for Inclusion in Virtual Library? None available (list all items utility agrees to send below should future follow-up reminders be needed)

Is utility willing to provide a contact (e.g., either web site address, telephone number or email address [preferably not a name due to possible privacy concerns] for inclusion in the WEF Private Lateral Virtual Library)?

www.cor.net

WEF Tracking List of Materials: None.

