

MWW SMOKE PROGRAM PRIVATE SUMMARY

<i>LATERAL SECTION</i>	<i>DEFECT TYPE</i>	<i>TOTAL DEFECTS BY</i>	<i>OPEN</i>	<i>REPAIRED</i>	<i>NOT REPAIRED</i>
<i>LOWER</i>					
	Non-residential lateral smoking within City's right-of-way	22	1	15	6
	Smoke between sidewalk and curb	5		5	
	Smoke detected at curb or back of curb	30		30	
	Smoke detected at telephone pole	1			1
	Smoke detected in storm drain	437	69	368	
	Smoke in the City of Montgomery's right-of-way	196	3	173	20
<i>UPPER</i>					
	Broken cleanout cap and standpipe	84	3	81	
	Cleanout cap and collar missing	166	9	156	1
	Cleanout cap broken	1039	47	971	21
	Cleanout cap missing and standpipe shattered	379	7	359	13
	Defective Cleanout Cap and Collar	27	14	13	
	Defective Standpipe	15		15	
	Improper cleanout cap	63	2	61	
	Loose cleanout standpipe	22		22	
	Smoke detected in abandoned lateral	480	94	386	
	Smoke detected in driveway	51	1	49	1
	Smoke detected in roof gutter	6	1	5	
	Smoke detected in sidewalk	42		42	
	Smoke detected in yard	2536	44	2419	73
	Smoke detected in yard grate	14		14	
	Threaded cleanout cap missing	821	19	791	11

MWW SMOKE PROGRAM PUBLIC SUMMARY

<i>DEFECT TYPE</i>	<i>TOTAL DEFECTS BY TYPE</i>	<i>OPEN</i>	<i>REPAIRED</i>
No seal between cover and frame	20		20
No seal between frame and chimney	10		10
No seal between riser and cover	4		4
No seal between riser and frame	1		1
Rain water entering sewer lateral from storm drain	6		6
Smoke detected over main line in easement	170	21	149
Smoke detected within 3 feet of cover	412	1	411
Smoke on lateral under asphalt	31		31

WATER
WORKS AND SANITARY SEWER BOARD
of the City of Montgomery

22 Bibb Street, P.O. Box 1631, Montgomery, Alabama 36102-1631

(334) 206-1600 (334) 832-4895 FAX

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General Manager

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Asst. General Manager

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Asst. General Manager

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24-Jan-05

CUSTOMER
ADDRESS
CITY, STATE ZIP

Dear Customer,

Stormwater (rainfall runoff) has been entering the Water Works and Sanitary Sewer Board's sanitary sewers and overloading the existing system in your neighborhood. Surcharging of the sanitary sewers has created plumbing difficulties and, in some cases, caused property damage. During the last several weeks, the Board's personnel and/or representatives have been smoke testing your area to identify the locations of the stormwater entering the sanitary sewer mains.

Smoke testing of your neighborhood indicated that a cleanout cap was missing on your sanitary sewer lateral, which results in a source of stormwater entry into the collection system. **THE WATER WORKS AND SANITARY SEWER BOARD IS OFFERING TO REPLACE THE CLEANOUT CAP AT A COST OF \$13.00 plus 4% UTILITY TAX, WHICH WILL BE APPLIED TO YOUR NEXT WATER BILL.** Please note that the replacement of the cleanout cap by the Water Works and Sanitary Sewer Board does not indicate that other problems are not present. Also, replacement of the cleanout cap by the Water Works and Sanitary Sewer Board does not relieve you of your responsibility pursuant to the Board's Rules and Regulations Governing Service to Sanitary Sewer Users, to repair problems found during future smoke testing operations. If repairs other than the cleanout cap are required, another letter will be sent to you requesting that those repairs be made. If you are renting the property or are not the responsible party, please forward this letter to the property owner or landlord. **IF YOU DO NOT FORWARD OR RESPOND TO THIS LETTER, YOUR WATER SERVICE MAY BE DISCONNECTED.**

If you wish for the Water Works and Sanitary Sewer Board to replace your cleanout cap, please sign and date this letter and return it to the above address or you may fax it to 832-4895. **IF YOU DO NOT WANT THE WATER WORKS AND SANITARY SEWER BOARD TO REPLACE YOUR CLEANOUT CAP, PLEASE MAKE ARRANGEMENTS TO REPLACE THE CLEANOUT CAP WITHIN THE NEXT 60 DAYS.**

It is extremely important that the cleanout cap stay in place and NOT be removed except when the sanitary sewer lateral is being serviced. After service, the cap should IMMEDIATELY be replaced. IF THIS CAP IS REMOVED OR DESTROYED, OR IF THESE REPAIRS ARE NOT MADE WITHIN THE NEXT SIXTY (60) DAYS OF THE DATE OF THIS NOTICE, THE BOARD WILL DISCONTINUE WATER AND SEWER SERVICE TO YOUR RESIDENCE ACCORDING TO ITS RULES AND REGULATIONS. The attached pictures indicate the general location of the defects(s) on your property. Our crews have marked the location with a wire flag and orange biodegradable paint for your convenience.

24-Jan-05

The Board hopes that the community will realize that the stormwater in the sanitary sewer can cause a serious problem, and with everyone's cooperation, many problems may be eliminated. If you have any questions on this matter or want more information about the Board's Smoke Testing Program, please do not hesitate to call our Maintenance Department at 206-1757 or visit our website (<http://www.mwwssb.com>).

Sincerely,

Suzanne Smith
Maintenance Database Coordinator

ENCLOSURE

I, _____, (please print)
authorize the Water Works and Sanitary Sewer Board, of the City of Montgomery to replace my cleanout cap. For this work, I agree to pay \$13.00 plus 4% utility tax. I understand that the amount due will be added to my regular water bill.

Signature

Date

ADDRESS
CITY, STATE ZIP